

# Navigating Campus Technology

Presented by Stephanie Jasmin

# + Department of Information Technology



## Our Vision

- The mission of the DoIT is to empower the user community to effectively use information technologies in achieving a higher level of academic success; facilitating academic innovation in teaching, learning, research and scholarship; and delivering excellent administrative services in support of the College's mission.

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# Available Resources for Students



- CLSS – Classroom and Lab Support Services
- Email
- CUNY PORTAL – eSims, Blackboard, Financial Aid
- JSTOP- Online Student Information Center
- Help Desk
- Blackboard Support Services

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Classroom and Lab Support Services

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# Classroom & Lab Support Services (CLSS)



## Mission Statement

- To lead in the development and deployment of new educational technology and to provide the training required to effectively integrate technology into the instructional program.

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# CLSS

Around The Campus

Computer Labs

Our Staff

EZ Printing

Classroom  
Technology

Laptop Loaner  
and  
iPad Loaner  
Programs

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# + Helpdesk and Client Services

# + Helpdesk & Client Support Center

- Student, faculty, and staff email
- Access and support for the CUNY Portal and Blackboard
- Computer hardware and software technical support for college issued computers and laptops
- Telephone, voicemail and the college telephone directory
- Network and wireless connectivity issues
- John Jay hosted and supported applications and servers
- Classroom equipment problems
- Internet and Inside John Jay (Intranet) Support
- Instructional Support Technology Services Information
- Mainframe and web services

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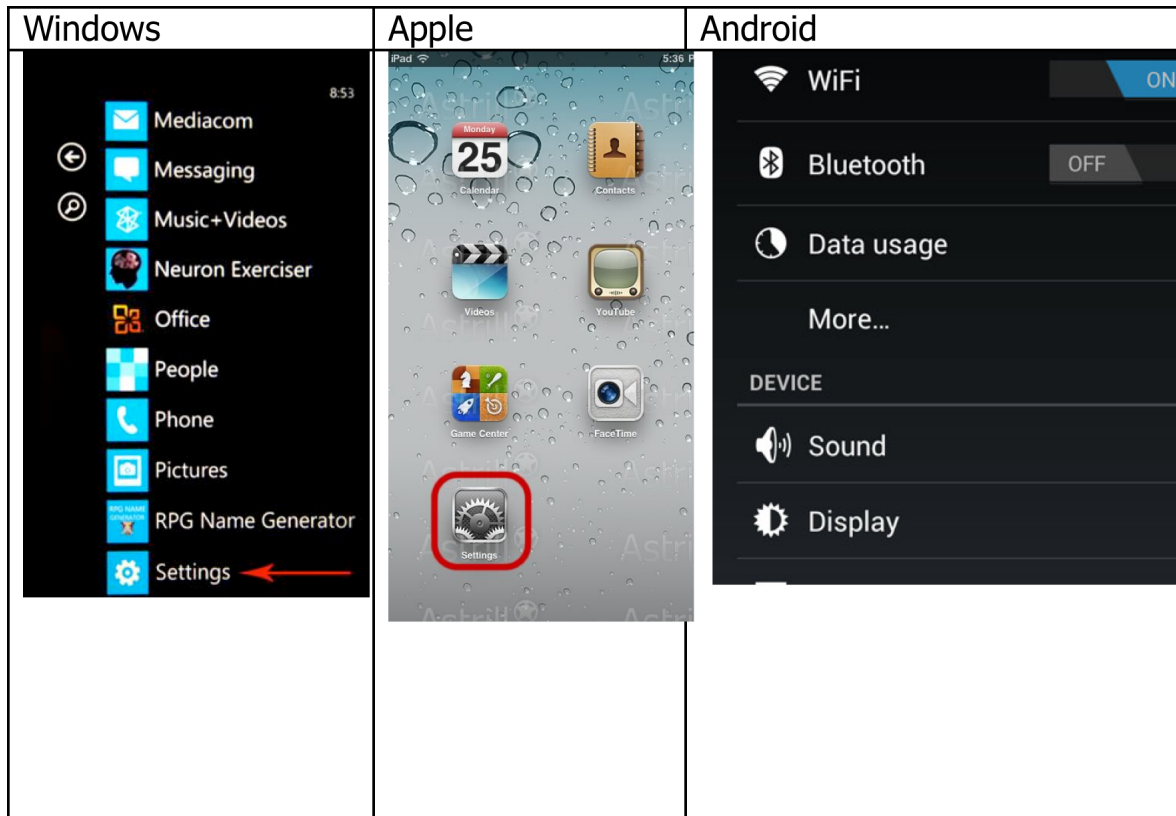
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WIFI- Network Access

# + WIFI

- ENTER YOUR PHONE'S OR TABLET'S WIRELESS SETTINGS SCREEN



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# + WIFI

- Choose “John Jay Students”  
Wireless network
- Enter your John Jay Credentials  
(Firstname.Lastname & Password)

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## Adding Your John Jay Email to your Device



- Documents for this can be found on our orientation website

OR

- Drop by our helpdesk

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# + Blackboard Student Support

- Blackboard is an online learning management system
- Provides remote access to course materials [syllabi, lecture notes, scanned articles, and images as well as create links to library resources], assignments, and class discussions

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# + Blackboard Student Support

- Email, phone, and walk-in support
- In class demonstrations
- Workshops

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**Thank you**

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